

FAQs

Homefield Preparatory School

SuperClubs is available for boys from Nursery 2nd Steps class through to Year 8.

Bookings and Registration –

Please register using the link: <https://superclubs.magicbooking.co.uk/Account/Login>

For booking guide please refer to the Magic Booking step-by-step parent's user guide. Alternatively, if you need help using the online system, please contact our Customer Service team either by email on scbookings@supercamps.co.uk or by telephone on 01235 467300.

Bookings can be made on the online system up to one hour before the start of a session.

For all bookings for After School sessions starting in less than one hour, please contact our Customer Service team on 01235 467300.

We cannot accept late bookings for Breakfast Club by telephone.

All bookings can only be secured once you have received a confirmation email by using the online system. A list of boys who are attending will be printed daily by the Clubs Manager who will provide this information to the School Front Office.

Food Provision -

The boys will be served a healthy breakfast and a hot evening meal and this will be provided by CH&Co, as per the current model at Superstars. All boys in attendance of the After School Club (ASC), will receive their hot evening meal, even if they are booked in for the 1-hour time slots. Any boys attending Homework Club will also have the option of a hot evening meal, they will then re-join Homework Club afterwards. Food will be served at 4:15pm for the first sitting and 5.00pm for the second sitting.

Hours of Operation and Charges –

Breakfast Club 7.45-8.25am - £7

ASC 3.45-6.00pm - £14

ASC Early 3.45-5.00pm - £7

Homework Club (Years 4-8) 4.00-5.00pm - £7

ASC Late 5.00-6.00pm - £7

Termly Discount Information: Please note if you book before the first day of each term, there will automatically be a 10% discount applied. This discount will be removed on the morning of the first day of each term.

Sibling Discount Information: If you have more than one son who you wish to attend SuperClubs, you are entitled to a 10% discount off each individual booking. To validate this discount please contact our Customer Service team on 01235 467300 or email sbookings@supercamps.co.uk. Once this has been done the discount will be automatically applied.

SuperCamps Discount Information: All children who attend SuperClubs are entitled to receive a 10% discount on holiday camp bookings made with SuperCamps. Please contact our Customer Service Team for the most up to date discount code.

Payments –

Payments can be made by credit or debit card online or childcare vouchers. Please note we do not accept PayPal, American Express or payment by cash or cheque. SuperClubs staff members are not able to accept or process any payments on site. Payments must be made in advance.

Childcare Vouchers –

SuperClubs accept all childcare vouchers as part or full payment for your booking. You will need to select your childcare voucher provider and follow the steps accordingly.

Our most frequently used providers are listed below. If an account number is not listed below, you can find SuperCamps by entering our postcode OX14 1TR.

Apple – please use account number CA00000330

Accor / Edenred - please use account number P527842

Care-4 – please use account number 36438844

Computershare - please use account number 007847327

Co-operative / Imagine - please use account number 85000007

Early Years

Fair Care

Fideliti

Gemelli – please use account number SU0024

Kiddivouchers

Rascals Childcare Vouchers

Sodexo - please use account number 130467

Upon completion of your booking, please enter 'SuperCamps at Homefield Preparatory School – Ofsted Number; EY475440' on your childcare provider's website. Please use your son's full name and "Homefield Clubs" as the booking reference. Please be aware that it takes up to 5 working days for monies paid under Childcare Vouchers to reach our bank account. Please take this into account when choosing Childcare Vouchers as a payment option.

Uncollected Boys -

All pre-booked boys will go to SuperClubs at the end of the school day. Any boys who are not collected by 3.55pm (EYD and Years 1 and Years 2) or 4.10pm (Year 3 and Seniors) will be taken to SuperClubs after the school has contacted the boy's parent via text/email to advise them that their son has been taken to SuperClubs. They will be sent the telephone number and asked to contact the Club Manager with their estimated time of pick-up.

The boy's details such as emergency contacts and allergies will be handed over by the school to the SuperClubs Manager. Parents will then be required to register with Magic Bookings to allow payment for the session to be processed.

If there is no availability at SuperClubs any uncollected boys will be taken to Homework Club or will wait with a member of the school SMT.

Late Collection and Charges –

If you are going to be late please contact the Club team direct. We will charge a £10 late collection fee per quarter of an hour, per child, after their allocated After School Club collection time. If a child is not picked up by 6.30pm and we have had no contact, the Club team will contact a member of the school's Senior Management Team who will seek to find alternative contact details. A decision will then be made to contact the Police or Social Services if deemed appropriate.

Booking changes and cancellations –

Dates and sessions booked can be transferred to another date, session or boy, if the change is made before 11.59pm the day before the original booking. Any payments made after this time will occur an additional admin fee.

If you need to cancel any dates, please ensure that this is done via the online booking system in advance of the session starting.

Bookings cancelled 7 days or more before the session date will be refunded. You will need to contact our Customer Service team to arrange a refund.

Bookings cancelled fewer than 7 days before the session date will be credited to your account.

If the cancellation means that your booking is no longer eligible for the discount it has previously received, the total due on the booking will be recalculated and you will be required to pay any fees due.

T&Cs –

Terms and conditions are available to view and download on Magic Bookings before completion of your booking. The terms and conditions outlines all of our policies for SuperClubs.

We look forward to welcoming you to SuperClubs.

If you have any further questions, please contact

sbookings@supercamps.co.uk